

Refund Policy: aucust
URL: <https://www.aucust.com/>

The website listed above, hereinafter referred to as "Website" is operated by the following party:

Aucust, a corporation, incorporated under the laws of the state of Delaware (hereinafter referred to as "Operator")

For any questions or comments regarding this Refund Policy, customers may visit the following link: <https://www.aucust.com/>.

Customers may request a refund on goods sold within 3 days of receipt.

To be eligible for a return the following conditions must be met:

Customers must return the item in its original packaging.

The item must not be opened.

The item must not be used.

The item must not be damaged.

The item must be returned with its original receipt.

If the above conditions are not met, Operator reserves the right to reject return and refund.

In case of approved return, Operator will pay shipping by providing a shipping label or refunding the additional cost of the shipping to Customer.

Refunds on sale items are permissible and subject to the same conditions as refunds on regularly-priced items.

Customers may not request or receive the exchange of any item and may instead only receive a refund.

Customers must contact Operator prior to the start of the refund and return process. Customers will be provided with a return number before they may begin the return.

Returns are to be sent to the following address:

Aucust Trading FZ LLE
Port Saeed, Deira, Dubai -UAE
P. O Box 118467
PH: +971 (04) 261 3281

Refunds are permitted on digital products. Customers may request a refund on digital products sold within 3 days of purchase.

The following entitle a customer to a refund:

The product was not delivered to the customer.

The product was not available for download by the customer.

The product file was corrupt.

The customer repurchased the product after an initial purchase in error.

The product was not quality (in other words, the product contains provable errors or inaccuracies).

If the above conditions are not met, Operator reserves the right to reject the refund.

Products may be returned due to incompatibility with a customer's software or device, but please contact Operator first.

No refunds are permitted on the sale of services. All sales are final.